

The aim of the Diggia's Quality and Environmental Policy is to be a management tool that contributes to the improvement of business processes and services, with a firm commitment to reducing CO2 emissions, always seeking to increase customer satisfaction and consolidating our position as an international benchmark in the sectors in which we operate, through quality and respect for the environment.

Our organisation has implemented a Quality and Environmental Management System based on the ISO 9.001 and ISO 14.001 standards, offering solutions in energy, telecommunications, R&D&I and consultancy in the areas of engineering, operation and maintenance and project management in renewable energies, as well as the distribution and import of sanitary products and personal protection equipment.

In order to achieve these objectives, it has established the following principles:

- Leadership and commitment from senior management.
- Assessment of environmental performance that may affect our activities.
- Transparent communication with stakeholders.
- Active participation, teamwork and constant training, as well as dedication of human, technological and financial resources.
- Compliance with quality and environmental regulations.
- Continuous improvement of the quality and environmental system by adapting to changes and challenges.
- Commitment and full customer satisfaction, meeting needs and expectations through quality products and services and fostering stable and lasting relationships with current and potential customers.
- Establishment of quality and environmental objectives, as well as the implementation of suggestions, proposals, detected improvements and proactive measures to protect our environment.
- Optimisation of natural resources for the prevention, reduction and elimination of all types of waste and pollution.
- Study and reduction of our carbon footprint.
- Establishment in our organisation of actions to mitigate climate change.

The review, improvement and adherence to this commitment represents a tool for continuous improvement of the Integrated Management System and is a strategic factor in its development.

Only with the involvement and effort of each member of the organisation will we be able to guide the service to excellence and provide a social and professional benefit to our staff and the society of which we are a part.

The scope of this policy covers all company sites

Approved by Systems, Processes and Support Management.

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